

Mandy Guy  
Licensing Department  
Torbay Council  
Roebuck House  
Abbey House  
Torquay  
TQ2 5EJ

**Please reply to:** Torbay Safeguarding Children Board  
TSCB Business Unit, 2<sup>nd</sup> Floor, Pearl Assurance House  
c/o Town Hall, Castle Circus, Torquay, TQ1 3DR

**My ref:**

**Your ref:**

**Telephone:** 01803 207176

**E-mail:** [tscb@torbay.gov.uk](mailto:tscb@torbay.gov.uk)

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**Website:** [www.torbay.gov.uk/tscb](http://www.torbay.gov.uk/tscb)

**Date:** 7 August 2012

Dear Ms Guy

**Re:** Variation of a Licensed Premises Gaming Machine Permit for two premises: Green Ginger, Winter Gardens, Fleet Walk Shopping Centre, TQ2 5DZ and The London Inn, 15-16 The Strand, Torquay, TQ1 2AA.

I write in my capacity as the designated officer authorised to execute the statutory duties of the Torbay Local Safeguarding Children Board under the Licensing Act 2003 and Gambling Act 2005 in respect of the protection of children from harm.

I understand that the above named premises both welcome and cater for families and I would be concerned that any increase in gaming machines may detract from this.

Children should not be exposed to information or advertisements encouraging them to gamble. Ideally machines should be situated in restricted areas which children cannot access and premises should be encouraged to operate the following systems:

- Designate family-friendly areas using physical barriers/cordons to segregate these from restricted areas
- Points of access/egress to be located for easy supervision by staff and regularly monitored
- Signage displayed to indicate access rules
- Signage to remind parents/carers of their responsibilities
- Use of challenge 21 scheme

As a minimum the TSCB would want to see that all machines located in clear sight of staff e.g. opposite bar areas so they can be monitored.

**If you require this in another format please contact me**



Keeping children safe  
is everyone's responsibility

[www.torbay.gov.uk/tscb](http://www.torbay.gov.uk/tscb)

Yours sincerely

**Lisa Jennings**  
**Professional Adviser and Business Manager**  
**Torbay Safeguarding Children Board**

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Youth Offending Team ■ Probation ■ CAFCASS ■ Safer Communities ■ Fire Service  
Schools ■ Community & Voluntary Sector